



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and
AENOR

hereby certify that the organization

MUNICIPALIDAD DE SAN ISIDRO

A) CALLE AUGUSTO TAMAYO N° 180 SAN ISIDRO.
SAN ISIDRO(LIMA)
Perú

B) CALLE 21 N° 765 - 771 URB. CORPAC. .
SAN ISIDRO(Lima)
Perú

C) CALLE PAUL HARRIS N° 205.
SAN ISIDRO(Lima)
Perú

for the following field of activities

SPECIFIED IN ANNEX TO THE CERTIFICATE

has implemented and maintains a

Quality Management System

which fulfills the requirements of the following standard

ISO 9001:2015

First issued on: 2017-02-15

Last issued: 2018-07-09

Validity date: 2020-03-05

Registration Number: ES-0054/2017



Michael Drechsel
President of IQNet

Rafael GARCÍA MEIRO
Chief Executive Officer

AENOR

IQNet Partners*:

AENOR *Spain* AFNOR *Certification France* AIB-Vinçotte *International Belgium* ANCE *Mexico* APCER *Portugal* CCC *Cyprus*
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Quality *Austria Austria* RR *Russia* SII *Israel* SIQ *Slovenia* SIRIM *QAS International Malaysia*
SQS *Switzerland* SRAC *Romania* TEST *St Petersburg Russia* TSE *Turkey* YUQS *Serbia*
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Annex to IQNet Certificate Number ES-0054/2017 MUNICIPALIDAD DE SAN ISIDRO

Activities within the scope of IQNet Certificate MUNICIPALIDAD DE SAN ISIDRO Number ES-0054/2017 include the following:

A) Attention Management of information requirement for all users through non-presential channel: Call Center (calls' attention and e-mails).

B) Administrative procedures management for the administered, in relation to:

• Issuance of building license in modalities "C" and "D" with prior evaluation by Technical Commission.

• Cadastral verification by demand of the part.

Administrative Tax Procedures Management for the taxpayer, in relation to:

• Granting of Pensioner Benefit in the Attention Platform.

• Certification of Tax Declaration of Property Tax.

• Proof of No Debt.

• Tax Debts' division.

Taxpayer Assistance Service, through the following channels:

• Presential: For VPSI contributors in the Attention Platform.

• Non-Presential: Call Center (Calls' attention and e-mails).

Receipt Management of Tax Debt through Web of the Municipality of San Isidro.

Citizen service through microbiological test for processed foods, water for human consumption, living and inert surfaces as detailed in document F-SSBD-70 version 1.

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President of IQNet

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FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia IMNC Mexico Inspecta Certification Finland IRAM Argentina
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Quality Austria Austria RR Russia SII Israel SIQ Slovenia SIRIM QAS International Malaysia
SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

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